

Ferienwohnpark Immenstaad Verwaltung GmbH (Agent)

SALES AGENT CONTRACT (SAC) – renting conditions

1. The rental agreement covers the holiday unit including inventory, garden and outdoor area as well as the community facilities.
With his signature the tenant agrees to comply to the house rules displayed in the apartment houses and the usage regulations of the holiday units.
2. The tenant is obliged to handle the holiday unit, the community property and facilities with care. He is liable for and must report any damage caused to the agent immediately. The tenant must provide proof that he or an accompanying person is not responsible for the damage. Parents are responsible for their children.
The tenant is also responsible to immediately report any damage not caused by him. This applies particularly for storm and water damages. On omission the tenant may be made liable for compensation.
3. The holiday units are only to be used by the maximum number of persons specified in the prize list, plus 1 infant under the age of 3 years in a cot.
(Due to lack of space not in apartments type 1 and 2).
4. Pets are allowed for a fee (see prize list). The tenant assumes liability for the pets.
5. In case of loss of the keys handed out to the tenant, the agent is authorized to install new locks at the expense of the tenant in the interest of the security of the holiday unit.
6. The rent must be paid to the agent 20 days before arrival at the latest.
A down payment is not necessary. The estimated claim of compensation amounts as follows:
Cancellation till 45 days before commencement of travel: no payment obligation
Cancellation between 44 and 29 days before commencement of travel: 10% of the rent
Cancellation between 28 and 10 days before commencement of travel: 20% of the rent
Cancellation between 9 days and 1 day before commencement of travel: 50% of the rent
If the tenant does not show up 80% of the rent are still to be paid.
Premature departure does not grant any refund.
7. The rental period starts on the day of arrival at the time marked in the SAC and ends on the day of departure at 10 am. Included in the rent are all incidental costs such as electricity, water, waste water, heating, waste collection charges as well as final cleaning.
8. In case the arrival is not possible by the arrival time listed on the SAC, a notification via telephone is absolutely necessary (Telephone: +49 (0) 75 45 / 94 10 0)
9. The visitor's tax (according to the respective statutes of the municipality of Immenstaad) and possible extras (see prize list) are to be paid the day before departure at the Ferienwohnpark Immenstaad Verwaltung GmbH within the opening hours insofar as this is not a public holiday.
10. Claims, regardless of which legal ground they are based on, cannot be charged up against by the tenant. Possible claims of compensation or reduction may only be asserted within one month following the termination of the rental agreement in written form against the Ferienwohnpark Immenstaad Verwaltung GmbH. The agent or the owner are not liable for cases of force majeure. However, agent and owner are entitled to terminate existing contracts with immediate effect in cases of force majeure.
11. Complaints about the rented holiday unit must be submitted within 2 days after arrival at the administration. Later complaints will find only limited recognition. Complaints concerning the cleanliness of the holiday unit must be reported to the administration immediately prior to utilizing it in any way.
12. Place of fulfillment and court of jurisdiction is Tettang, Germany.